



## Enhanced Home Support Models (EHSM) Summary for ED & Hospitalists

**GOAL:** Reduce avoidable utilization of hospital and emergency department services by safely managing patients in the home via home health services, telehealth and ancillary services for qualifying patients.

**Note:** All protocols include a comprehensive physical assessment, medication reconciliation, education, and an option for PT, OT and SW consults. Start of care is no later than day after discharge. All patients must qualify for home health care services, be established with Baptist Primary Care.

### ED Physicians and Hospitalists can order the following “HH Standing Orders” in Epic:

**AMI:** Post-hospitalization support for patients who had an AMI. Orders include, edema assessment, lung auscultation, verification of follow-up appointments.

**COPD:** Patient must be established with Pulmonary medicine or Baptist Primary Care; mild symptoms; no new oxygen requirement; COPD confirmed by spirometry;  $\geq 1$  hospital admission or ED visit in the past 0-6 months; history of problems adhering to regimen; functional limitations; problems with transportation; qualify to receive home care services. Orders include PRN meds (Tylenol, Zofran, Mucinex), COPD kit (oximeter, incentive spirometer, education materials), equipment assessment, medication reconciliation.

**COVID-19:** Patient must be established with Baptist Primary Care; have comorbid conditions; immunocompromised; confirmed COVID-19 or PUI; hemodynamically stable; qualify for home care services. Orders include labs (CBC with diff, BMP, and labs at provider’s discretion), testing, equipment (oximeter, thermometer, BP cuff, incentive spirometer), oxygen (if necessary), and symptom management.

**FLU:** Patient must be established with Baptist Primary Care; be greater than 65 years of age; have a complex MAR; polypharmacy; qualify for home care services. Orders include CBC with diff and BMP, home and therapy needs assessment, oseltamivir, symptom management and education.

**HEART FAILURE:** Patient must be established with Baptist Heart Specialists or a non-Baptist cardiologist;  $\geq 1$  hospital admission or ED visit in the past 0-6 months; history of problems adhering to regimen; functional limitations; problems with transportation; qualify to receive home care services. Consult Baptist Heart Specialists Cardiologist if applicable. Orders include labs (if not completed in past week) and IV Lasix if needed.

**UTI:** Patient must be established with Baptist Primary Care; have a well-defined antibiotic plan; be afebrile and hemodynamically stable; have all comorbidities stable; qualify to receive home care services. Orders include at-home f/u labs based on patient need, IV assessment, home and therapy needs assessment, and review of IV supplies/antibiotics.

**Sepsis:** For patients who were admitted for an episode of sepsis who: a) have recovered but have comorbid conditions that put them at a high risk for a readmission; or b) are on an improving clinical trajectory but need to continue therapy at home for IV/PO antibiotics. Only for patients who are discharged from Baptist Jax, South or Beaches. Orders include at-home follow-up labs, antibiotics, appropriate wound care supplies, IV site assessment, and verification of ID f/u.

**Spinal Fusion:** Post-surgery support. Orders include assessments for/of: movement of extremities, dyspnea/orthopnea, lungs, drain site care, uncontrolled pain, and urinary retention, Foley catheter care (if present), and education.

**TAVR & MitraClip:** Patient must be established with Baptist Heart Specialists with enrollment to occur post-TAVR or MitraClip procedure prior to discharge. Orders include assessment of: access site, peripheral pulses and capillary refill, increasing dyspnea/orthopnea, neck vein distention, edema, and lungs for crackles/abnormal breathing.

**ORDER IN EPIC:**

Ambulatory referral to Home Health
✓ Accept ✗ Cancel

Department:

Referral Reason:

Referral Priority:

On what date was the Face to Face Encounter?

Additional providers who completed a face to face evaluation of the patient:

Requested SOC Date

Disciplines Requested  Skilled Nursing  Physical Therapy  Occupational Therapy  Speech Language Pathology

Social Work  Home Health Aide

Services Requested  Skilled Assessment  IV Site Care and Maintenance  IV Therapy  Hyperalimentation (TPN)

Urinary Catheter Care  Wound/Ostomy Care  Strengthening/Exercise

Advanced Care Planning  Other (please comment)

Standing Orders  AMI EHSM Standing Orders  COVID -19 EHSM Standing Orders  COPD EHSM Standing Orders

HF EHSM Standing Orders  Sepsis EHSM Standing Orders  Spinal Fusion EHSM Standing Orders

Structural Heart EHSM Standing Orders  TAVR/MitraClip EHSM Standing Orders

UTI EHSM Standing Orders  FLU EHSM Standing Orders

Physician to follow patient's care

Class:

Dept Specialty:

Comments:

⚠ Next Required
✓ Accept ✗ Cancel