

All,

Please assist your colleagues when a prescription needs to be re-written due to a problem with it being sent electronically. This can be because of the wrong pharmacy, the pharmacy is out of stock, or any other number of issues. This includes controlled substances. Many physicians are refusing, saying they did not see the patient and are uncomfortable doing so. You have no significant risk by doing so. In fact, I would argue helping out is good risk management as it allows the patient to comply with the treating physician's recommendations and does not anger the patient and/or family by refusing. We ask that for all prescriptions, controlled or not, you place a brief addendum to the existing chart explaining that there was a complication with the electronic prescription, the original prescriber was no longer present, you had NO role in the patient's care, and are re-sending or writing a new prescription so that the treating physician's plan can be continued.

Thank you for your attention to this.

Ben Webster