

TELESCOPE HEALTH TRAINING VIDEOS

This will be updated regularly!

1. WEBSITE MANNER VIDEO: You need to have your lighting and camera angle optimized to look professional and engaged. Your webcam backdrops are coming in the mail. They will be white with no logo until we finalized our branding.

<https://www.youtube.com/watch?v=4R1doygGkE8&t=59s>

2. CREATE AN APPOINTMENT VIDEO: Tell the patient FIRST THING that you will create them a free appointment if they get disconnected for any technical reason. Otherwise, they would have to pay another \$49 to get back in.

<https://www.youtube.com/watch?v=f9qyljGBwu0&t=61s>

3. HOW TO USE TELESCOPE VIDEO: This is a recreation of my personal training. I walk through the entire patient encounter process. If you haven't trained with me yet, YOU HAVE TO WATCH THIS. If you are uncomfortable with the app still, WATCH THE VIDEO. It's about 15 minutes long.

<https://www.youtube.com/watch?v=CcuEIG1Vc9s&feature=youtu.be>

4. FORGOT TO DO MY SOAP NOTE VIDEO: Once you have done some training, you will know that the note has to be done before you end the encounter. If you accidentally end the encounter first, then this will show you how to write a note for the patient.

<https://www.youtube.com/watch?v=MDEx5Sw8cVw&t=89s>

5. ePRESCRIBING AND MD TOOLBOX INTRO VIDEO: This is just a basic tutorial on how to use MD Toolbox, enter patient allergies, save favorites, and look up a pharmacy.

<https://www.youtube.com/watch?v=5RL2vaz1Wk0&feature=youtu.be>

6. SEND A WORKNOTE VIDEO: If you need to send a patient a work note. Care coordinator will do this during business hours only.

https://www.youtube.com/watch?v=_PoZwsooPJk&t=5s