

Here is the link for the **American Well Provider Training** video.

<https://vimeo.com/337854065>

Message:

QUARTERLY TELEPEDS UPDATE

- Baptist has a new telemedicine platform: American Well (AMWell)
- New telemedicine carts will replace current carts/laptops (anticipated early June)
- New platform/AMWell is accessible on multiple devices (smart phone, tablet, desktop (if camera and microphone available))
- TelePeds services will soon also be available at Beaches, Nassau, and South by mid-July (PENDING CREDENTIALING)
- TelePeds services includes:
 - general consultation (to replace previous phone calls)
 - discussion of case of any patient that will be transferred for direct admit to WCH (temporary process per request of hospital leadership);
 - see attached workflow sheet to see how this works
 - (<https://vimeo.com/337854065>) copy/paste link into your browser to see video for how to access the telemedicine platform.

Please Note: See attached FSED-CEC/Telemedicine workflow. American Well Provider Training video link can also be accessed in Shift-Admin under: documents tab/TelePeds/American Well Training Video/click link: <https://vimeo.com/337854065>

Thanks,
Carol Mannings, MD
TelePeds